

SW-04305A-09-0291

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM RECEIVED

Investigator: Jenny GomezPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysARIZONA CORPORATION
DOCKET CONTROLOpinion No. 2010 85468Date: 3/4/2010Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableComplaint By: First: Last:
Jenifer BowserAccount Name: Jenifer BowserHome: [REDACTED]Street: [REDACTED]Work:City: San ManuelCBF: [REDACTED]State: AZ Zip: 85631is: E-MailUtility Company: Coronado Utilities, Inc.Division: Sewer-waterContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

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REFERENCE CORONADO UTILITIES

Every household in San Manuel is paying the same price, and that price is unfair. It does not matter if you have one, two, or three bathrooms the sewer usage rate is the same. Except for the Mobile Home Park, Schools, and Businesses. Their rate is a lot lower than each house. I believe the price becomes unreasonable when 2 of my utility bills together do not cost what I am paying for the sewer monthly. Our water bill is \$20.00 to \$35.00, and the gas or electric (depending on the time of year) is \$30.00 to \$60.00. This expense is financially hurting the average household. Many people in Pinal county are considered a low income household. They receive discounts on their electric, gas, water, property taxes, etc..., and they are not able to continue paying this high rate every month. The cost was \$54.00 a year until Coronado Utilities took over the sewer.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

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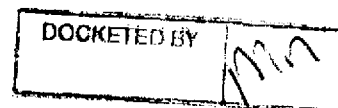
REFERENCE CORONADO UTILITIES

Noted and filed in Docket Control by Trish Meeter

End of Comments

Arizona Corporation Commission
DOCKETED

MAR - 5 2010

Date Completed: 3/4/2010

ARIZONA CORPORATION COMMISSION

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